

During the unpredictable time of the COVID-19 pandemic, the Scarborough OHT has recognized that there will be vulnerable persons left without sufficient support in the Scarborough community. There will be limited access to programs as most have closed and it is our hope that referrals will be initiated by family, friends, medical professionals or other community partners for persons in need of CSS basket of services.

Our intent is that each Scarborough CSS Community Agency (SCHC, TransCare®, SPLC and CareFirst), will accept referrals on an assigned roster day and offer a basket of services for that client's individual needs.

Our Target Population:

1. Vulnerable and frail older adults and seniors at risk of isolation
2. Persons that have recently been discharged from hospital or at risk of returning to hospital
3. Persons in quarantine and self-isolation with limited access to community support

Basket of Services can include: *(Fees for service may apply)

1. Respite Care/Personal Support
2. Transportation to medical appointments
3. Grocery Shopping/Medication Delivery
4. Case Management/Care Coordination
5. Meals on Wheels

How to make a referral:

CALL CSS Central Intake: 416-736-9372 or 1-888-834-8776

Central intake line will be open Monday to Friday, 8:30am to 4:30pm.

Your call will be automatically directed to the assigned agency for that day.

Day	Community Support Agency
Monday	SCHC
Tuesday	TransCare®
Wednesday	SPLC
Thursday	TransCare®
Friday	Carefirst
Saturday	Leave message*; Calls will be returned by SCHC on Monday
Sunday	

*Messages can be left on the central intake line on Saturday, Sunday and Holidays and will be returned by SCHC on Monday. **If you are experiencing an emergency, please call 9-1-1**